Thank you, in advance, for your generous contribution to our "Every Hand Counts" campaign. Please know that every hand counts and your gift will positively impact the lives of many low-income neighbors in Carroll County by enabling Access Carroll to provide high-quality, coordinated health care to these individuals.
You can make a difference in the health and wellness of our community!

#### LEND A HAND - TAKE OUR HAND - THE NEED IS CRITICAL - EVERY HAND COUNTS!

#### QUOTES FROM OUR ANONYMOUS PATIENT SATISFACTION SURVEYS

"You guys have helped me so much!!! I don't know where I'd be without this place!"

"Mary Lambertson is amazing! Dawn, Peer Support, has been such a big help. Joan is so wonderful and understanding. My journey started with Monica and she made things so easy and smooth. None of them make me feel judged! Thank you! ladies."





"Access Carroll always takes time to help me with my health problems and I could not afford health insurance if it wasn't for you guys. Thanks a million. Seriously & Sincerely."

"I love coming to Access Carroll. Staff are always friendly and kind, the place is always clean, but mostly staff is always amazing."

"Thank you so much, Access Carroll's staff is amazing and helpful. I have started the process of finally getting my dentures! I can't wait to be able to smile with confidence."

"Dr. Gear and her assistant were very nice and did a fantastic job. I was very scared and nervous and she calmed me down and made me feel very comfortable."



#### ACCESS CARROLL'S WISH LIST

- Staffing Support: Custodial and Information Technology (\$104,000)
- Dental Equipment and Supplies for restorative and endodontic care (\$28,000)
- Technology and Facility Equipment: Computers, HVAC, Bathroom Upgrade (\$33,000)
- Patient Care Supplies: Travel Size Hygiene Products, Towels, Wash Cloths, Individual packaged food items, Coffee K-Cups, Bottled Water

## OUR APPEAL FOR YOUR SUPPORT

DEDICATION DURING COVID 19

Despite the unprecedented COVID 19 pandemic, Access Carroll has kept our doors open and committed to caring for those with the most complex health conditions, including the opioid and behavioral health crisis plaguing our community. We continue to be a leader in addressing community health issues! Extraordinary service is the heartbeat of our dedicated staffing team, comprised of professional volunteers, employees, and academic partnerships.



INTEGRATED HEALTH CARE

ACCESSCARROLL.ORG | (410) 871-1478

**2022 OPERATIONAL CAMPAIGN** 

From Left: Tammy Black BSN, RN, Monica Borle BSN, RN, and Mary Lambertson, CRNP at the peak of the COVID emergency.

### **BECAUSE OF YOU, WE CAN!**

Since 2005, Access Carroll is a unique and community based private nonprofit organization that provides Integrated medical, dental, and behavioral health care for at-risk residents of Carroll County, Maryland. With our community's support, Access Carroll is the only full time outpatient safety-net offering integrated health care for those most in need. We rely on donations from individuals, corporations, civic and faith based organizations, foundations, and fundraisers. As a premiere health care home for low-income residents, we continue to experience tremendous growth and demand, and this year we need to raise **\$2.7 Million Dollars** to keep our doors open and cover operational expenses.

MORE THAN ANY OTHER TIME SINCE OUR OPENING, WE ARE FACING OUR GREATEST FINANCIAL NEED TO ENSURE MEN, WOMEN, AND CHILDREN IN OUR COMMUNITY ARE ABLE TO ACCESS LIFE-SAVING HEALTH SERVICES.

### WE NEED YOUR HELPING HAND

# WE CONTINUE TO DREAM BIG AT ACCESS CARROLL

Since 2005, we have been working hard to make a positive difference in the lives of our fellow Carroll County neighbors in need. The mission of Access Carroll remains to champion health and provide quality integrated health care services for low-income residents of Carroll County, Maryland. We believe every individual should have access to health care that is coordinated, comprehensive, culturally sensitive, community based, accountable and high quality. We also believe all individuals should have the right to health information, the opportunity to participate in their plan of care and the right to accept responsibility for their own care to the extent to which they are able. Access Carroll sees the future Carroll County, Maryland as a community that provides an unencumbered path to integrated health care services to every low-income resident.

## HOW OUR HANDS HELP

FY 2022 Service Highlights

	MEDICAL	BEHAVIORAL	DENTAL	TOTAL
Encounters	6,393	6,407	3,207	16,007
New Patients	281	132	322	735
Individuals Served	5,734	1,310	2,732	9,776

Most of our patients have multiple chronic diseases like diabetes or high blood pressure. Most have urgent dental and oral health needs. Others are struggling with emotional illnesses like depression and substance use disorders.



#### **Our Hands Served 133 New Detox Patients**

#### **Our** Hands Served 939 MAT Patients

In direct response to the community behavioral health epidemic, Access Carroll offers daily walk-in crisis and substance use disorder assessments. The integrated health team utilizes a dynamic interdisciplinary approach to helping patients achieve and maintain sobriety and mental health wellness.



#### **Our Hands Served 430 Homeless Patients**

#### **Our** Hands Served 88 Active Military/Veterans

Meeting patients where they are is important! Access Carroll provides intensive case management and individualized care coordination for complex patient needs ranging from access to food, shelter, and basic hygiene to specialty care appointments and life-saving procedures. Over the past year, Access Carroll provided 203 showers and assisted over 270 homeless individuals connect to community resources.

## **FISCAL YEAR 2023 PROJECTIONS & GOALS**

Over the coming year, Access Carroll is estimating...

10,000 Individual men, women, & children will be seeking life-saving primary health care.

7,000 Primary Care visits will be provided to those most in need.

6,500 Behavioral Health Services , including intensive outpatient therapy.

3,500 Dental Care services, including hundreds of emergency extractions.

1,500 Substance Use Disorder Assessment and Treatment Services

6,500 Care Coordination and Intensive Case Management Services will be provided.

## WE NEED YOUR HELPING HAND

#### To continue providing these services to our neighbors in need:

Primary Health Care
Dental Care
Behavioral Health Care
Specialized/Intense Case Mgmt
Individual & Group Counseling
Ambulatory Detoxification
Medication Assisted Treatment
Recovery Support Services

10 Distillery Drive, Suite 200 Westminster, MD 21157 410-871-1478 www.AccessCarroll.org Medication/Supply Assistance
Laboratory/Radiology Testing
Chronic Disease Management
Referrals to Specialists
Public Assistance Application Support
Community Services Resource
Navigation
Peer Recovery Support



2